

# The Journey from Volume to Value: Infrastructure for improving health and reducing costs

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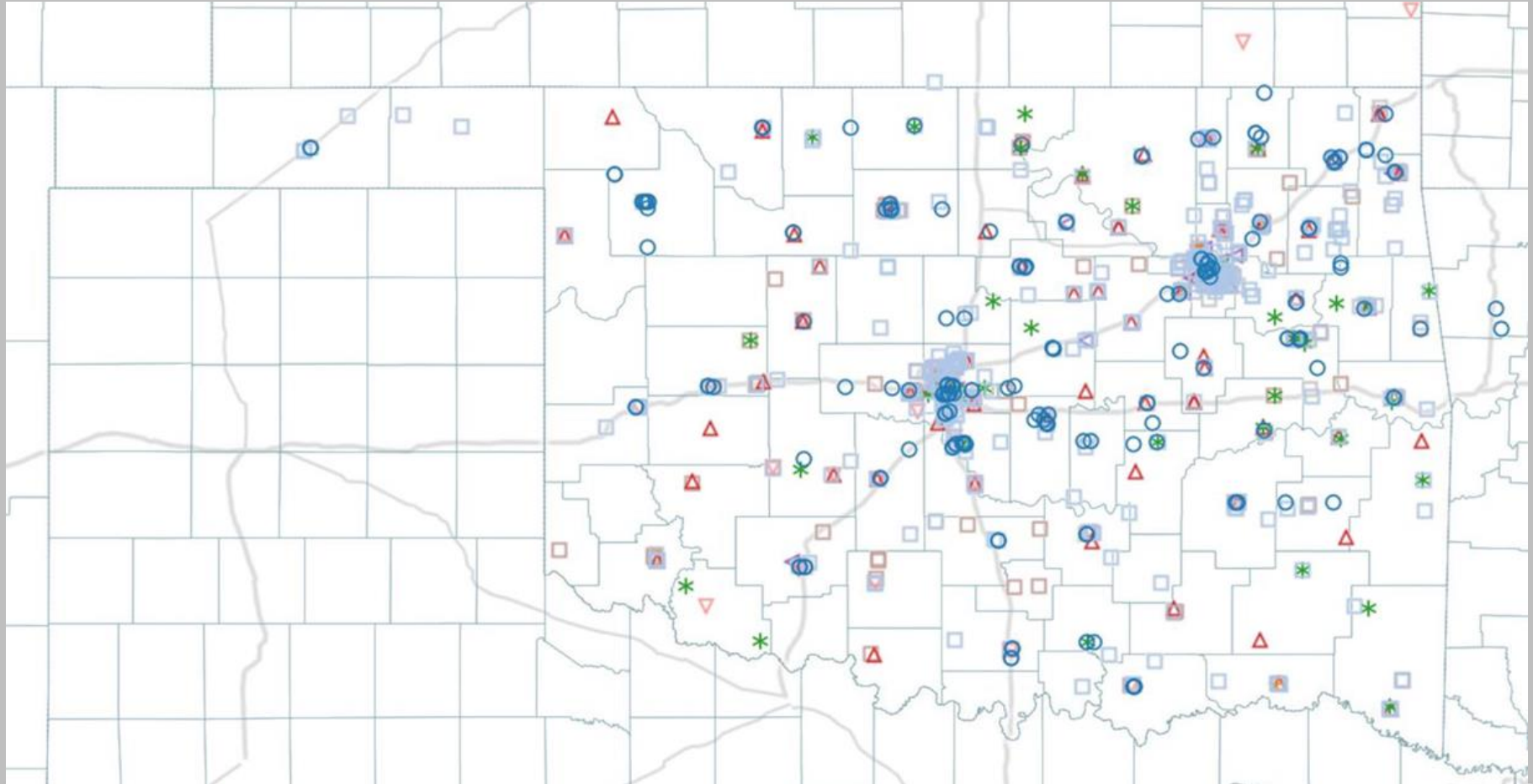




MyHealth<sup>®</sup>  
ACCESS NETWORK

# Locations

1072 locations,  
>50 different EHR's



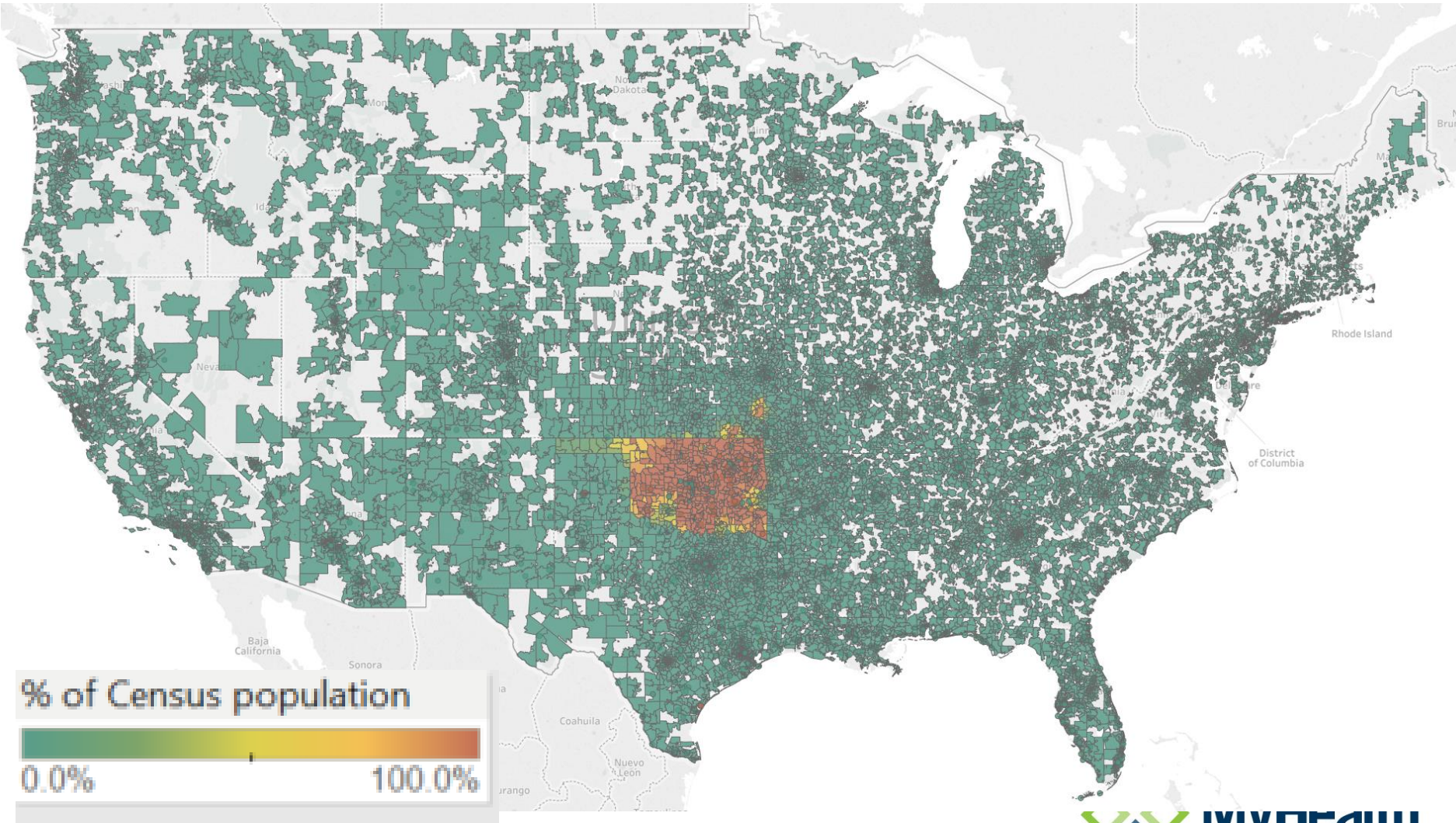
### Facility Type

- |                      |                    |                     |                      |
|----------------------|--------------------|---------------------|----------------------|
| Null                 | Emergency Services | Lab                 | Pharmacy             |
| Behavioral Health... | FQHC               | Long Term Care ...  | Public Health        |
| Clinic               | Hospice            | Ophthalmology/Op... | Urgent Care Facility |
| Community/Social...  | Hospital           | Payer               |                      |

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# MyHealth Patient Population



# Value Based Payment Models

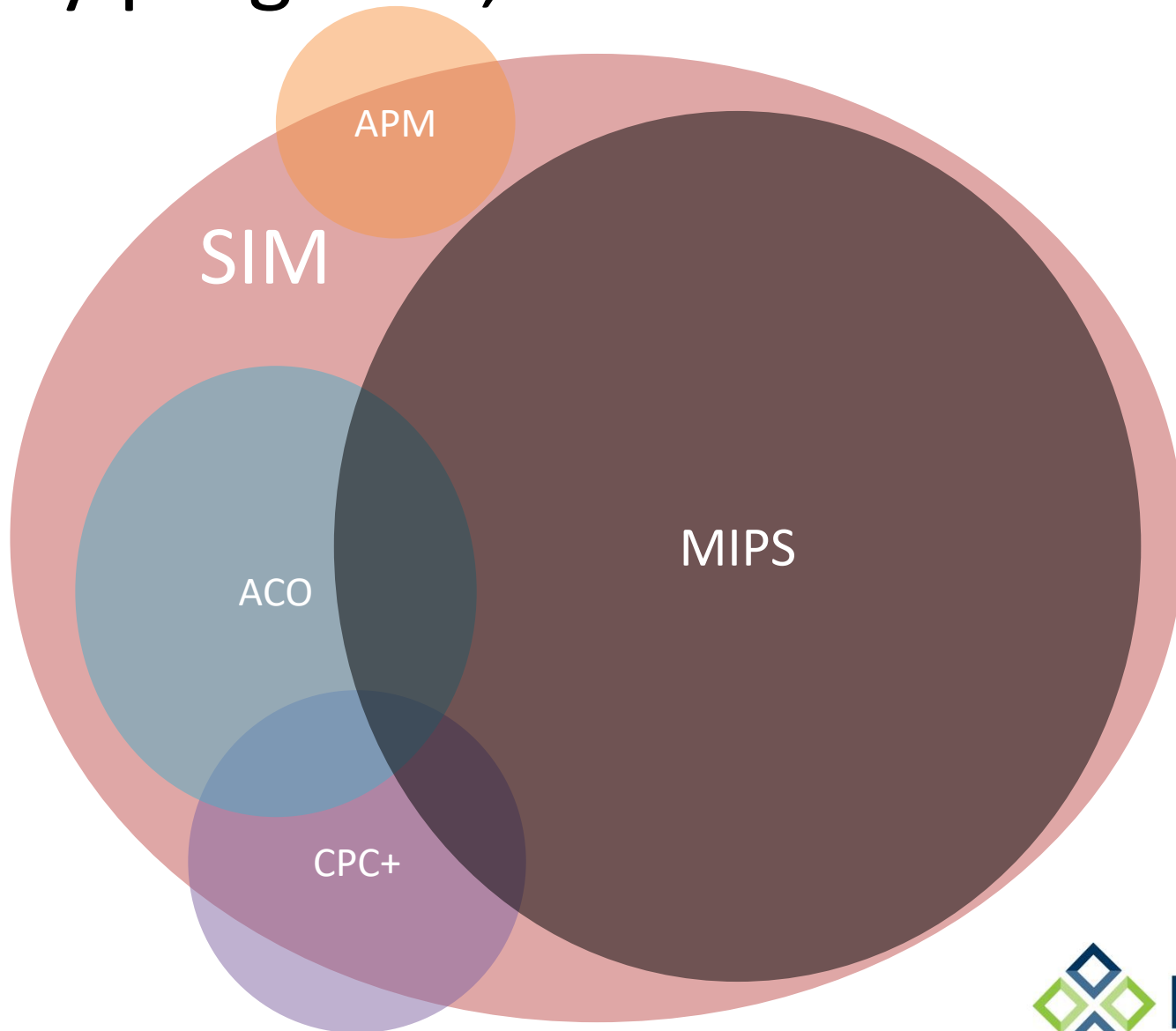
- Here to stay . . .
  - MACRA passed with strong bipartisan support
    - House: 392 FOR to 37 AGAINST
    - Senate: 98 FOR to 2 AGAINST
  - Demonstration projects showing promise (and savings)
    - CPC, CPC+
    - ACO's
  - Significant Commercial payer buy-in

# Defining Value

$$\textit{Value} = \frac{\textit{Quality}}{\textit{Cost}}$$



# Many programs, common deliverables



# Comprehensive Primary Care “Classic”

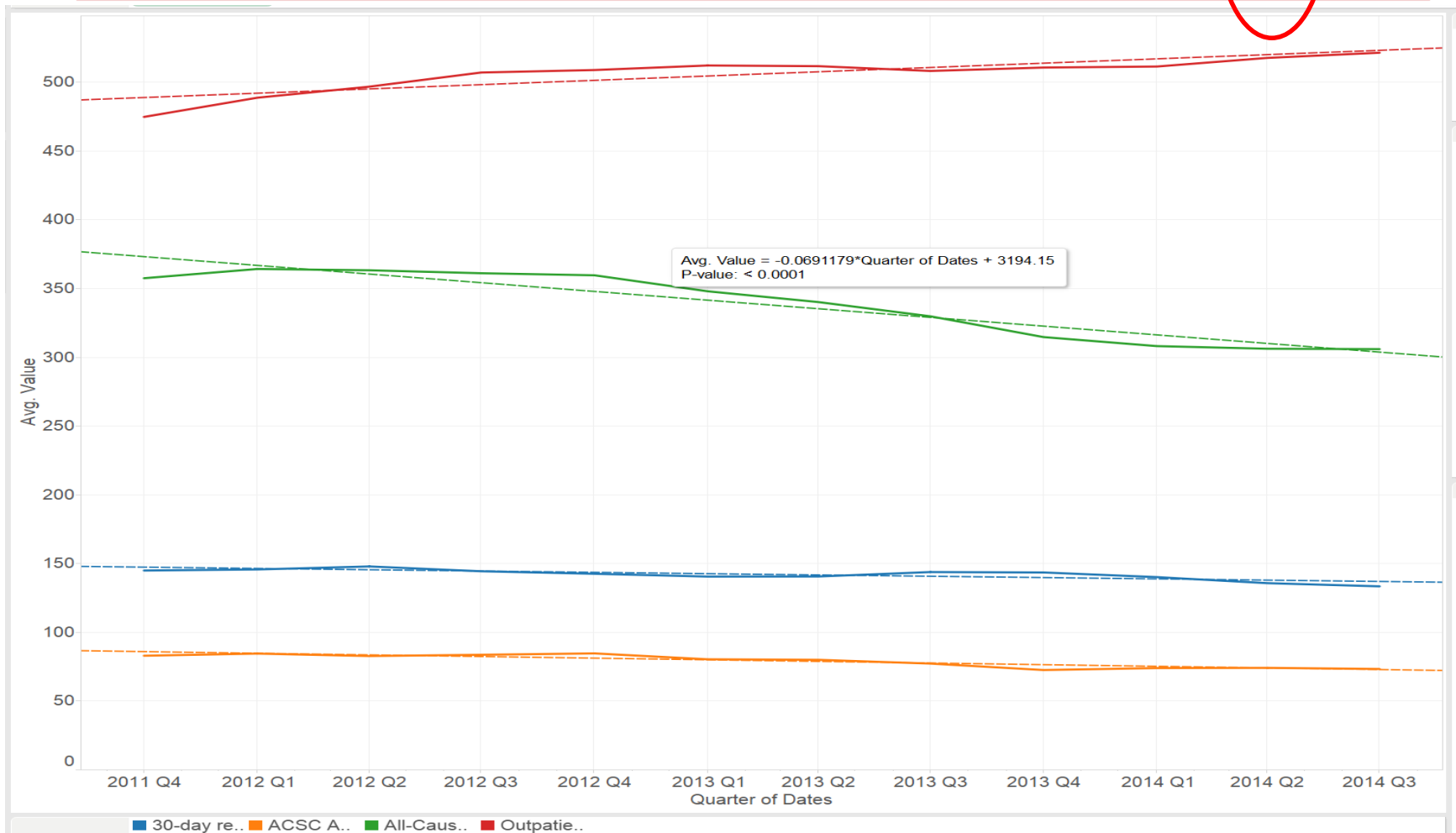
**\$100M in Care  
Management  
and Practice  
Transformation  
fees to PCPs**



- 68 practices, 265 docs
- OK Payers require MyHealth Participation
- >30 hospitals affiliated
- Four payers (BCBS, CCOK, Medicaid, Medicare)
- >90% of covered lives
- Shared savings Y3-4

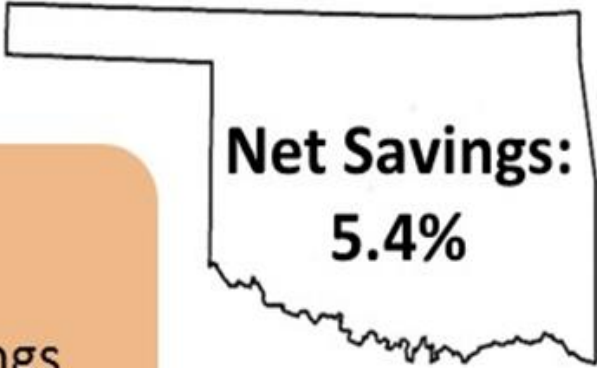
**Table ES.2. Early CPC outcomes on Medicare FFS health care cost and service use show promise in first 12 months of CPC (October 2012–September 2013)**

	All	AR	CO	NJ	NY	OH/KY	OK	OR
<b>Medicare expenditures and service use</b>								
Expenditures without fees	-2%**	0%	1%	-5%***	-2%	4%*	-7%***	-2%
Expenditures with fees	1%	3%*	4%	-3%	0%	6%***	-5%***	1%
Hospitalizations	-2%*	2%	3%	-5%*	-6%**	4%	-7%***	-5%
Outpatient ED visits	-3%***	-3%	-1%	-4%	2%	-1%	-7%***	-6%*





**\$33 million** in gross savings  
**\$25 million** in net savings  
**\$12.5 million** in potential shared savings  
**\$10.8 million** shared with **52 of 61 practices**



**Net Savings:  
5.4%**

## Overall Quality Performance

92% of practices successfully reported eQMs

85% of practices met quality requirements

## Claims-based Measures

Exceeded benchmarks for all 3 measures

- All-cause readmissions: 14.68% (highest benchmark)
- HF admissions: 0.97 (first benchmark)
- COPD admissions: 1.12 (first benchmark)

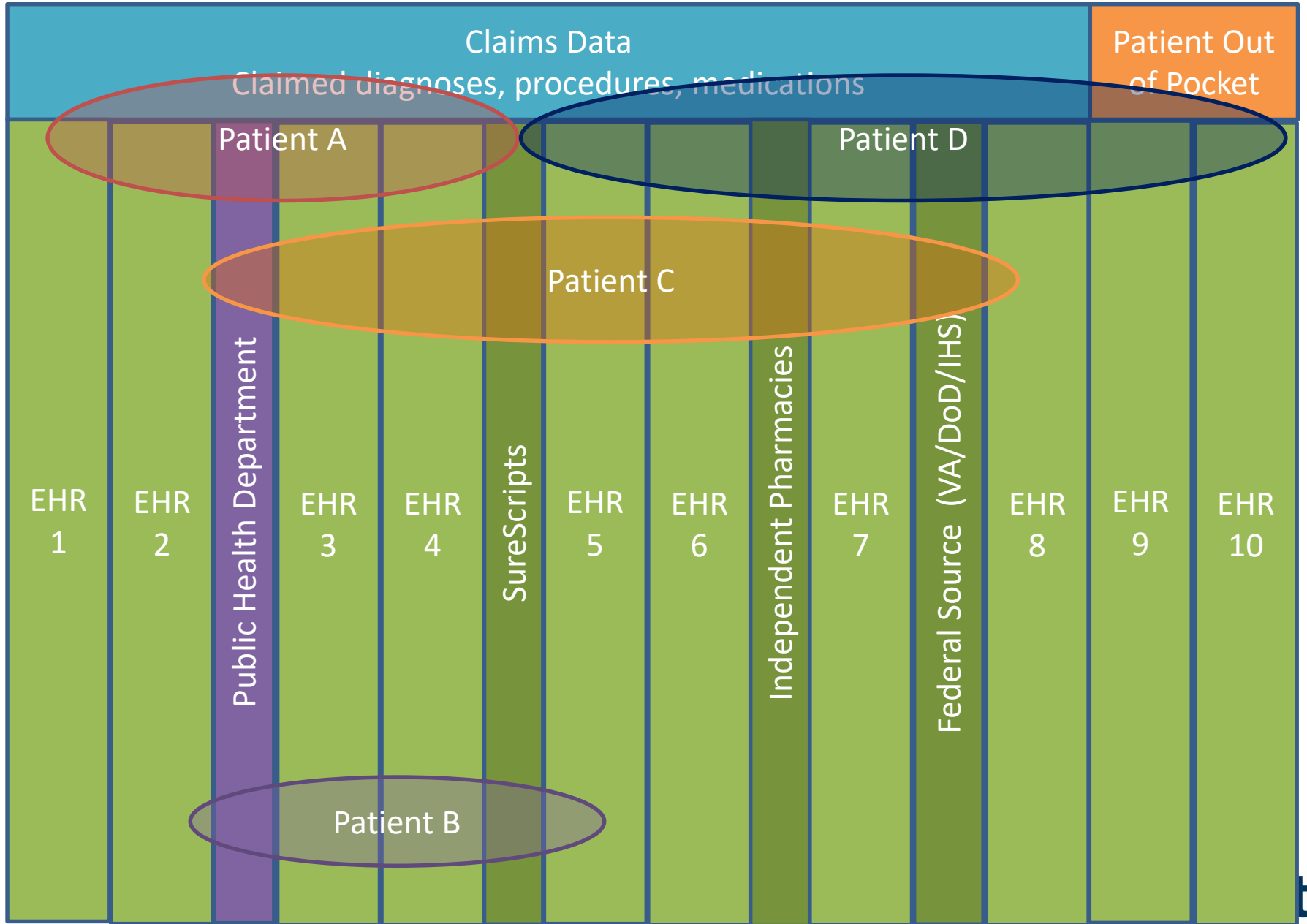
# Employer reaction

- Alter plans to:
  - Steer patients to CPC PCMH clinics- no copay
  - Pay for PMPM care management fees
  - Pay shared savings (after all other costs removed)
- Alter operations to:
  - Send employee roster data to enable company-specific reporting
  - Send PBM data to enhance clinical data set
  - Send employee attendance data to enable provider engagement proactively

# CPC+ in Oklahoma: 181 Practices

- BCBS
- CommunityCare
- United
- OHCA
- CMS

OSAGE  
RESERVATION



Claims: Medicaid		Claims: Commercial 1		Claims: Commercial 2		Claims: Commercial 3		Claims: Commercial 4		Medicare Commercial				
Patient A		Patient A		Patient D		Patient D		Patient D		Patient D				
Patient C														
EHR 1	EHR 2	Public Health Department		EHR 3	EHR 4	SureScripts		Independent Pharmacies		Federal Source (VA/DoD/IHS)		EHR 8	EHR 9	EHR 10
Patient B		Patient B		Patient B		Patient B		Patient B		Patient B		Patient B		

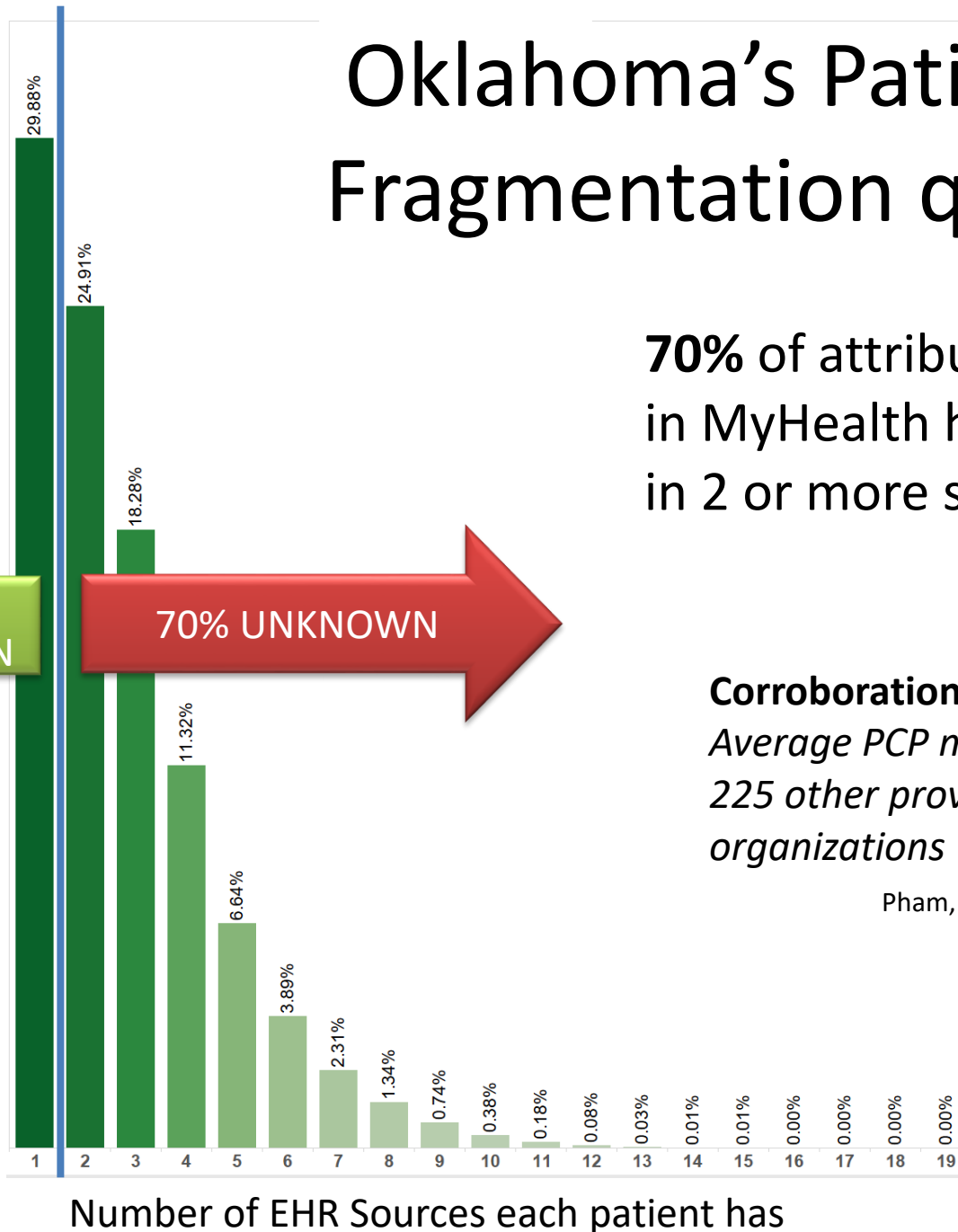


# Oklahoma's Patient Data Fragmentation quantified

70% of attributed patients in MyHealth have records in 2 or more systems



% of Patients

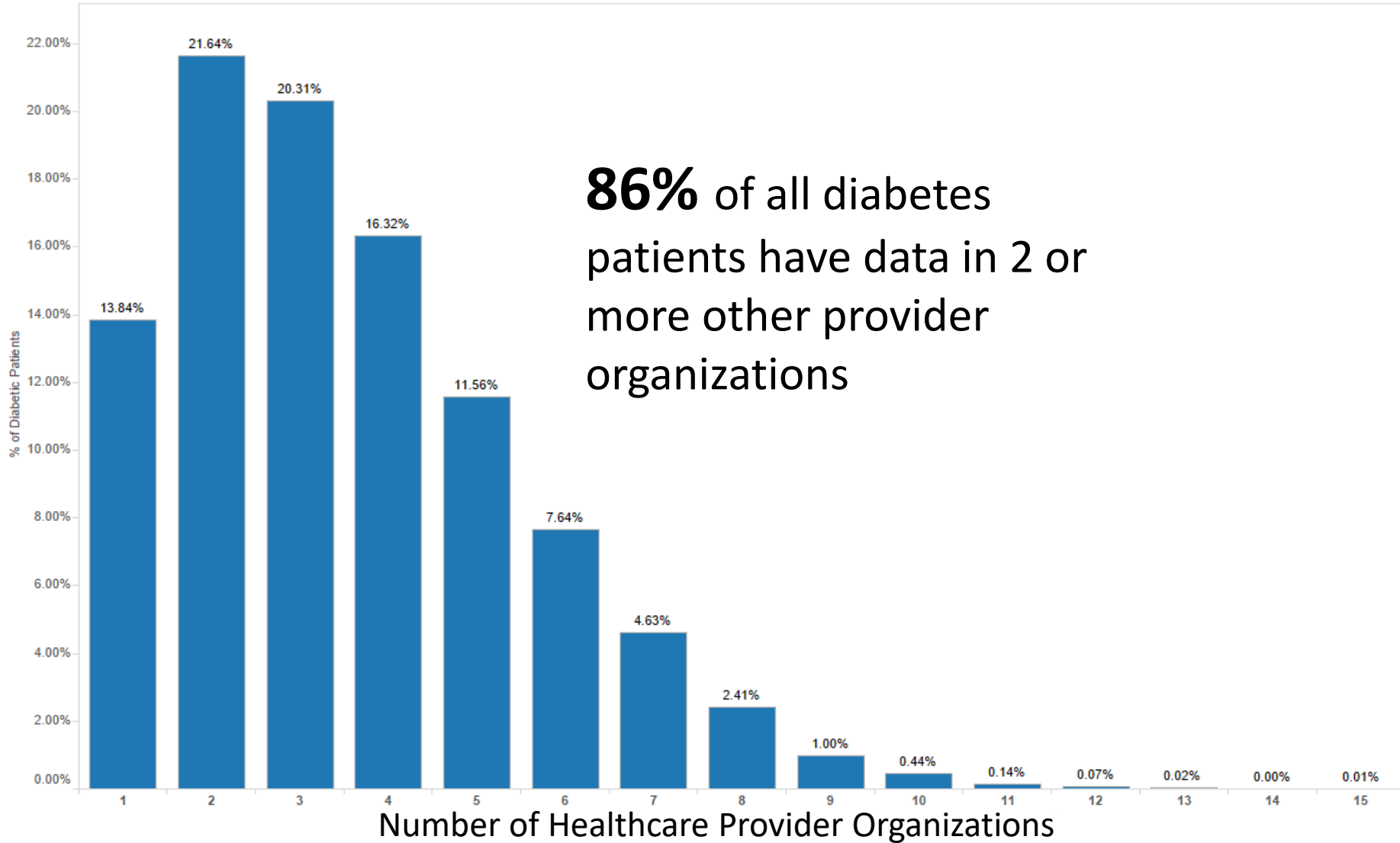


## Corroboration:

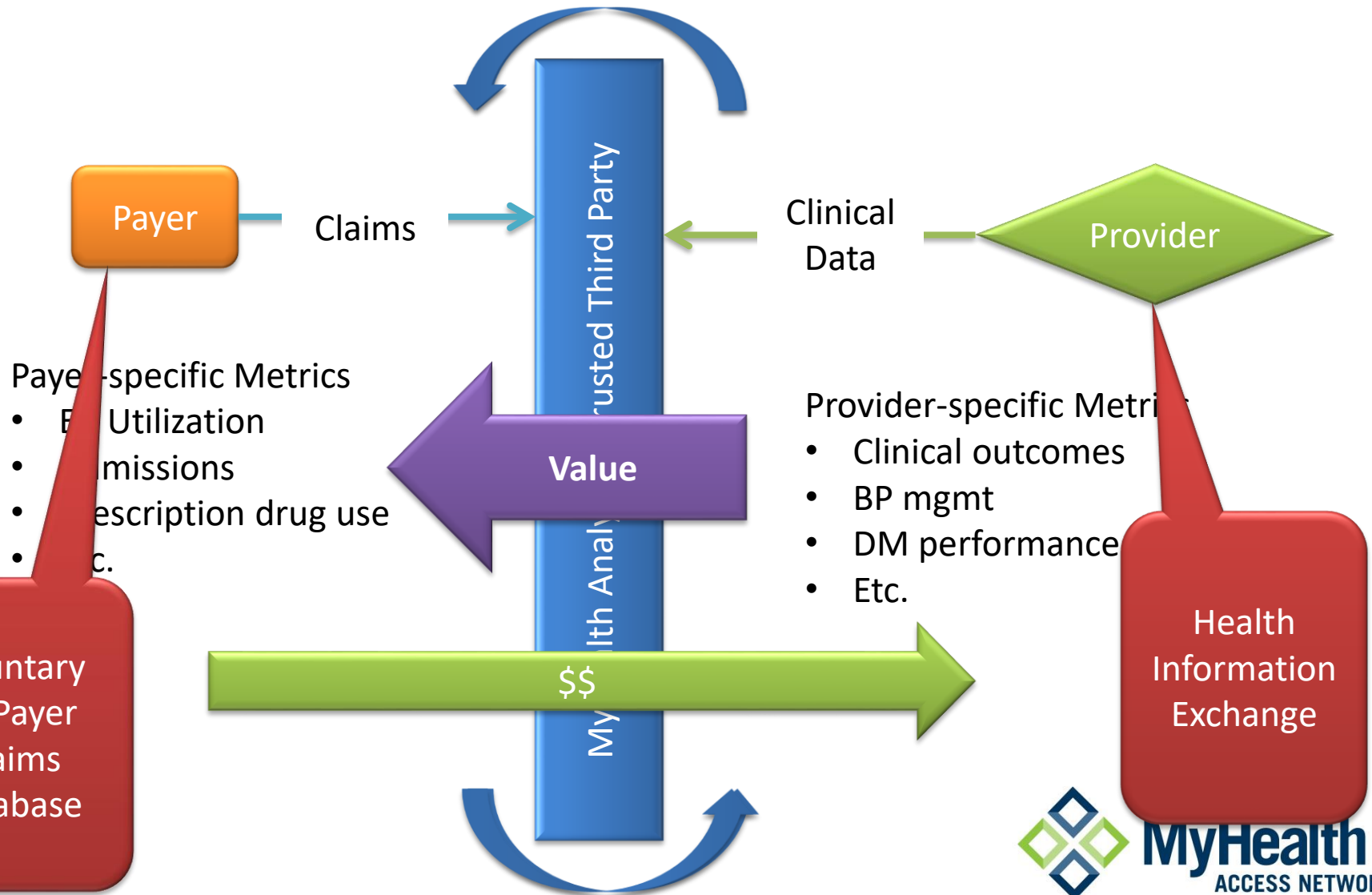
*Average PCP must coordinate care with 225 other providers in 117 other organizations*

Pham, HH, NEJM 2007; 356: 1130-1139

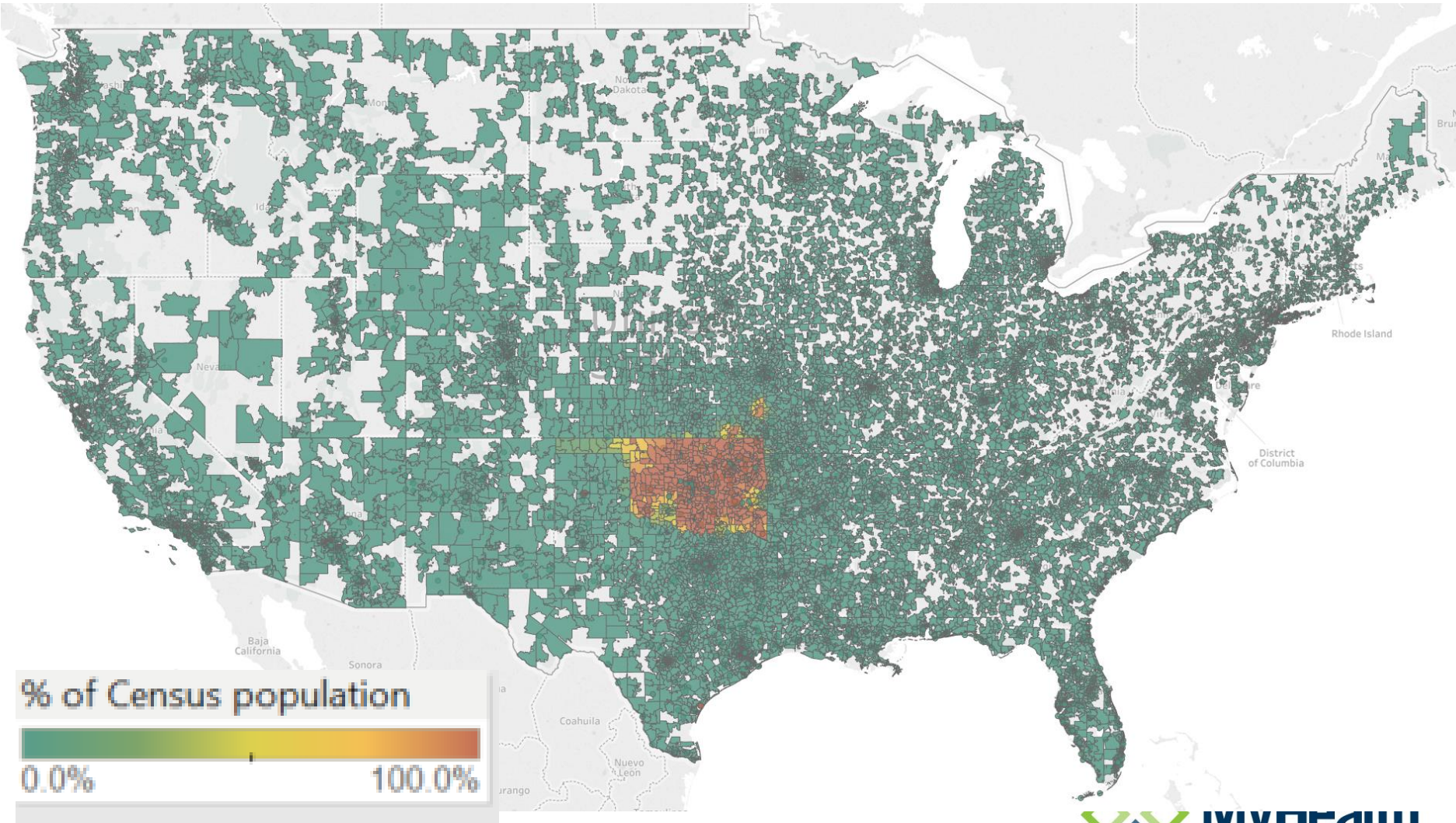
# Diabetes patients with records elsewhere



# Pay for Value: Trusted 3<sup>rd</sup> Party



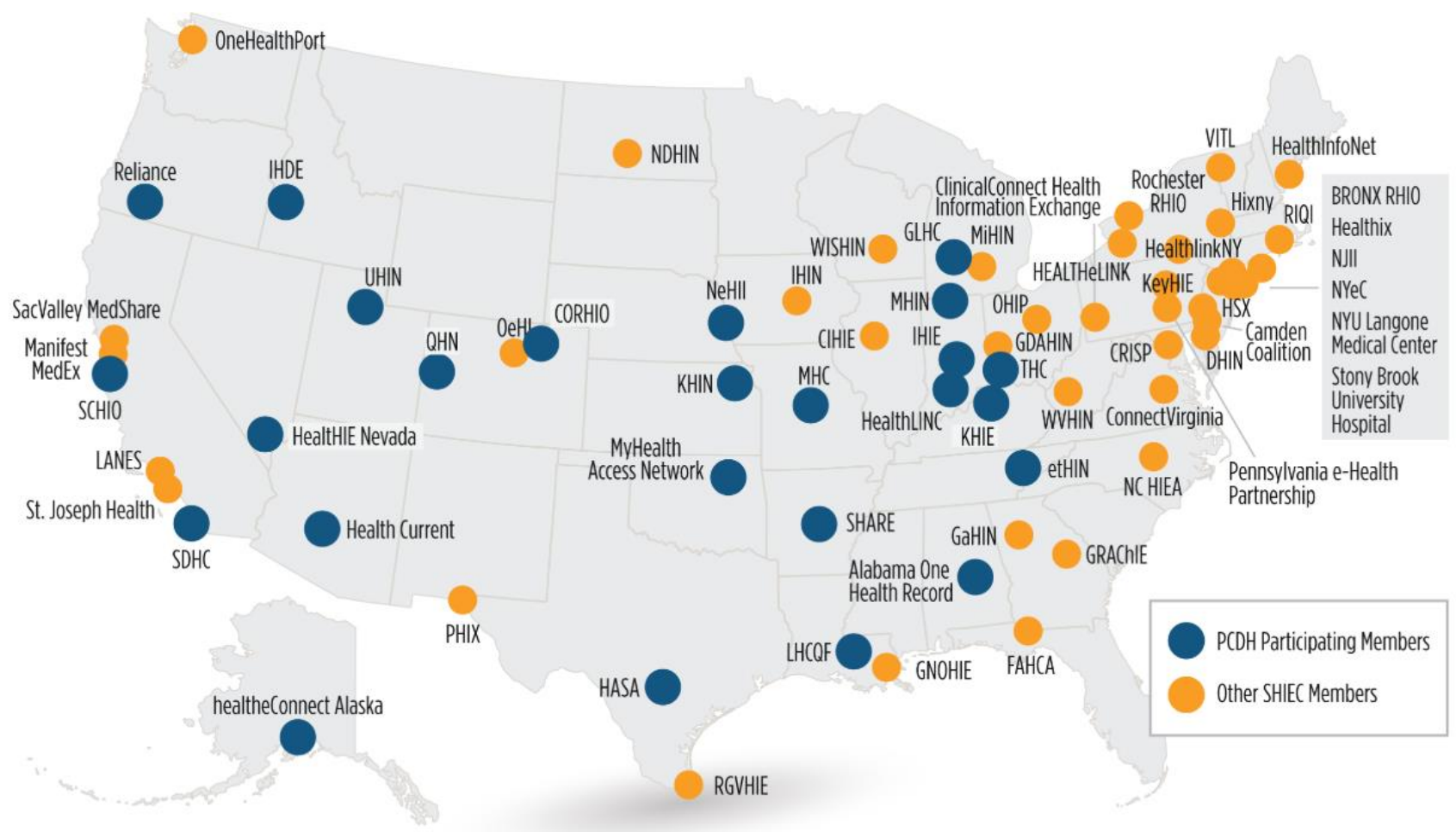
# MyHealth Patient Population





# HIE coverage has grown

STRATEGIC HEALTH INFORMATION EXCHANGE COLLABORATIVE



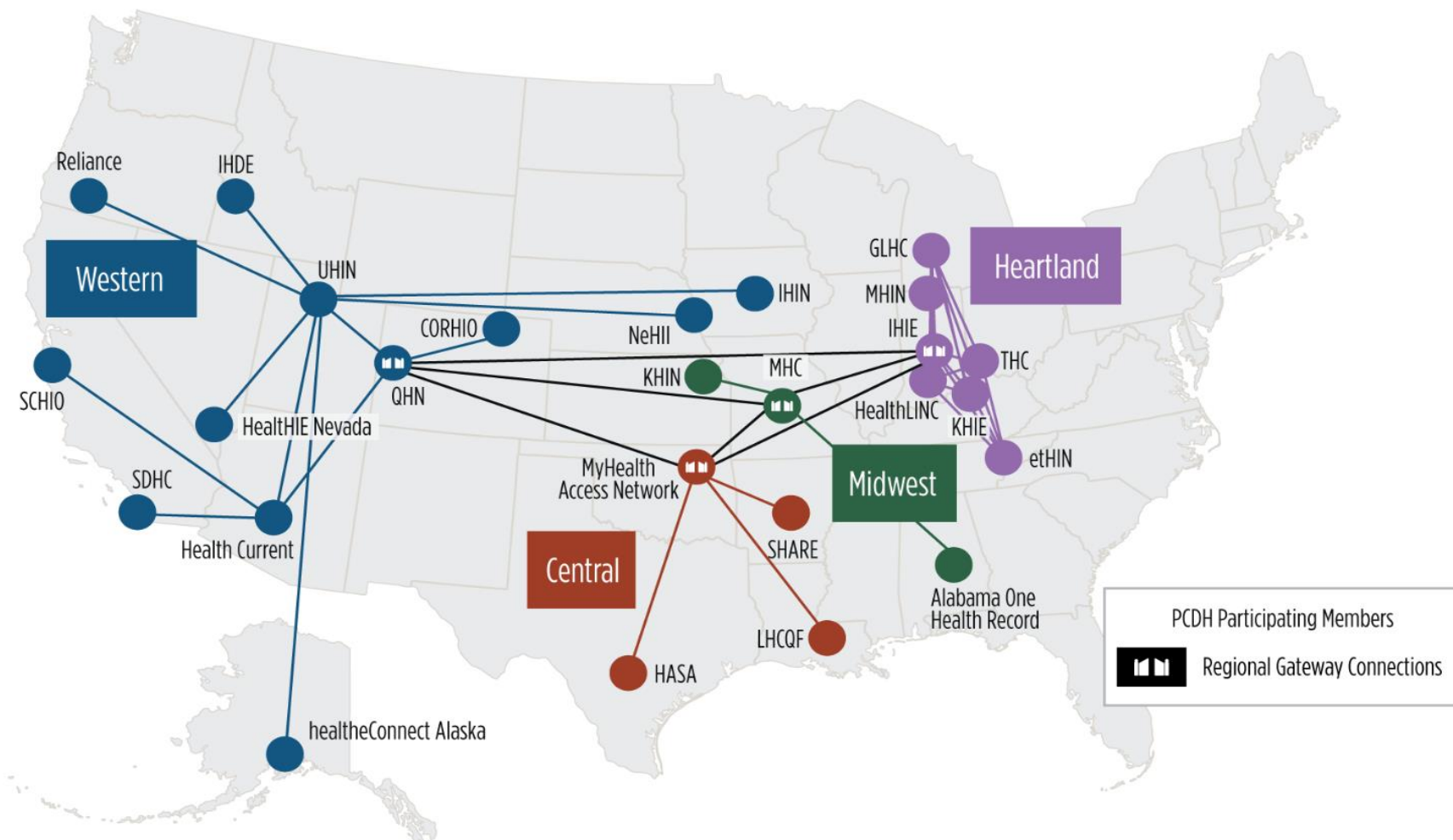
● PCDH Participating Members  
● Other SHIEC Members





# Patient Centered Data Home™

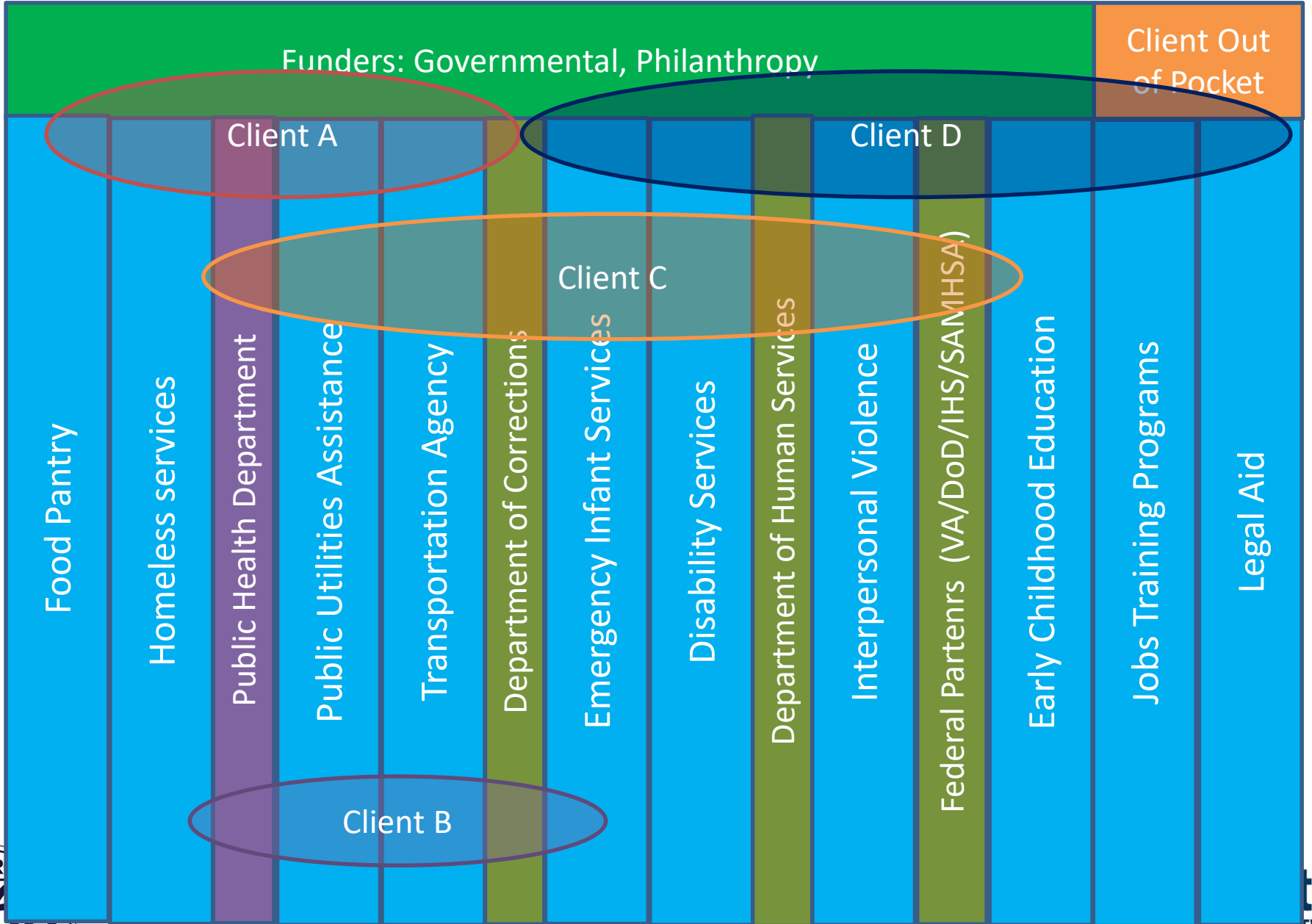
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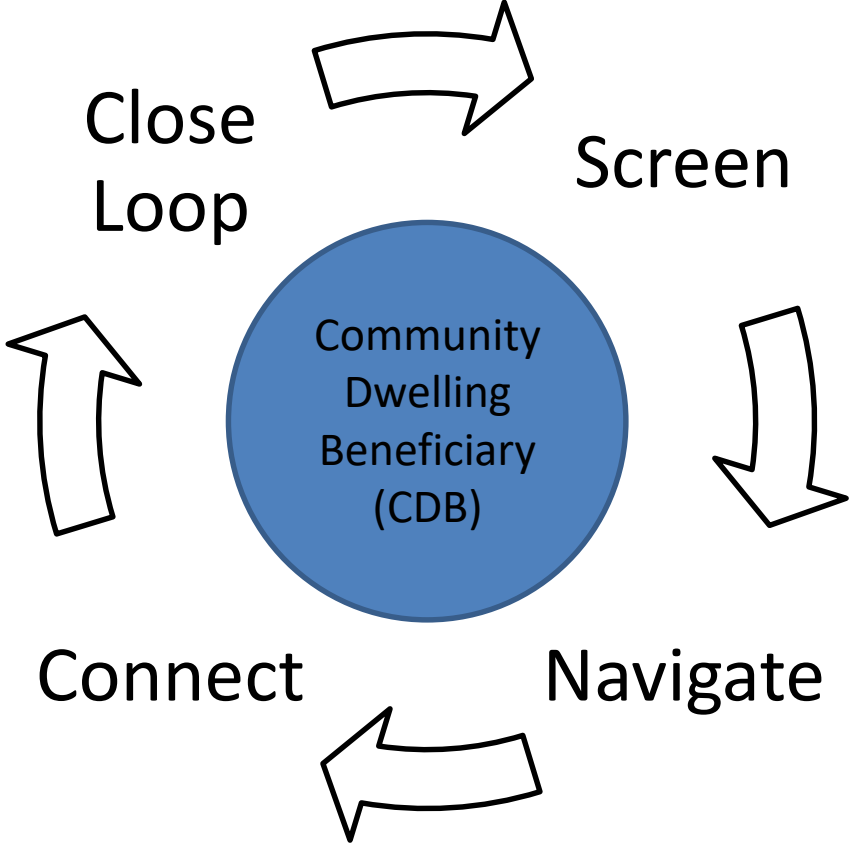
PCDH Participating Members

 Regional Gateway Connections

# MyHealth operates Oklahoma's Route 66 Accountable Health Community Program

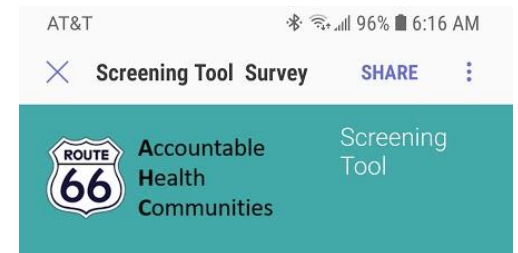


# Overview of AHC process



# Accountable Health Community Program

- Social Needs Screening Program
  - Outpatient
  - ER
  - Inpatient
- No staff time required
  - Mobile phone based screening
  - Tailored resource list sent to patient



Living Situation

5. What is your living situation today?

- I have a steady place to live
- I have a place to live today, but I am worried about losing it in the future
- I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)

Food

Living Situation

## BROKEN ARROW NEIGHBORS

May provide financial assistance for rental evictions. No assistance with deposits or monthly rent.

Phone



Accountable  
Health  
Communities

# Other Important Uses of MyHealth

- Disaster Response (Moore Tornado)
- Generation of new knowledge
- Healthcare workforce planning
- Disease surveillance network



# Discussion & How to get involved

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